



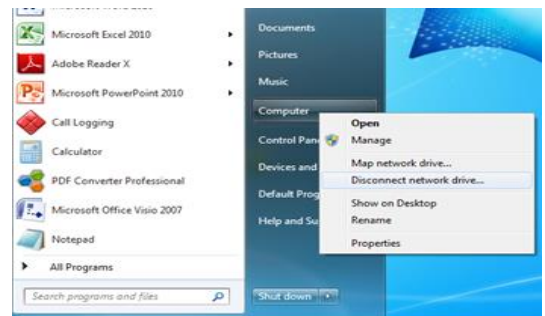
Network mapping and password synchronisation

Helpsheet IT49

If you've stored (cached) your CCNT network password to make network mapping easier then you will need to disconnect these to prevent account lockout when changing your password.

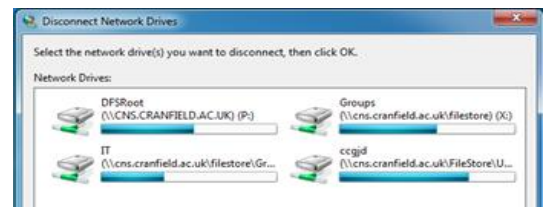
Step 1

Right click on **My Computer**; this will either be on the **Start menu** or on the user desktop. Select **Disconnect Network Drive**.



Step 2

Select the Network Drives that need to be disconnected and click OK.



Step 3

To reinstall your network connections log onto the University's intranet (<https://extranet.cranfield.ac.uk/>) and follow the instructions in **Information Sheet: IT32**.

https://intranet.cranfield.ac.uk/it/Documents3/IT32_AccessingNetworkFilestoreWindows.pdf

For Shrivensham users further instructions can be found here (once logged onto the University's intranet): <https://intranet.cranfield.ac.uk/it/CDS%20Documents/On-Site%20access%20%20How%20to%20map%20your%20network%20drives%20on%20CDSFS%20Windows%207.pdf>

Contacting us

For further information or assistance with network mapping please contact us.

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Our skilled support staff are available to help Monday - Friday: 8 AM – 8 PM