



National Debate on Resilience in the Water Sector

Wednesday 22 May 2024



Mark Worsfold
South West Water

Mark has been at South West Water since May 2015 (having previously been at both Ofwat and Yorkshire Water).

Mark enjoys working in the water industry, with over 35 years experience in the sector. He says: "This industry is always changing and evolving, constantly driving to improve the service we deliver to customers and the environment. Sometimes we forget just how much we've achieved since privatisation, we've seen huge improvements, whilst investing billions and delivering huge efficiencies."

Mark's responsibilities at South West Water as Director of Asset Management are associated with the wholesale business including asset management, strategic planning, resilience, performance reporting and ODI development as well as examining how the business should most effectively make Totex decisions within its decision making. Mark has supported many national initiatives including the development of DWMPs, resilience metrics and transparency for storm overflows, he is a member of the South West RFCC and is an UKWIR Board Member.

At Ofwat he held roles as Director, Chief Engineer and Head of asset Strategy. Which included the regulation of infrastructure, the serviceability of the asset base, capital maintenance expenditure, sewer flooding, sewerage enhancements, Sludge treatment and disposal, the Cost base, capital efficiencies, Innovation and links with the supply chain. A veteran of all of the price reviews at both Ofwat and on the company side. Mark supported a number of initiatives with Infrastructure UK, including cyclical investment in the water industry and reviewing flooding maintenance within the Environment Agency.